



halo[®] LEISURE

PERFORMANCE REVIEW
AND ANNUAL REPORT

2012/13



HALO'S

Sport won the hearts of the nation at the Olympics and Paralympics in 2012 and created a drive to promote sport and all the benefits it brings - not only health and fitness (which are crucial), but teamwork, self confidence, inclusion, tolerance, community spirit and so much more. Schools started looking at how they could do more to inspire their pupils, and drive attainment on and off the field. Businesses started looking at how they could get behind their local sporting clubs, and how they could help employees to be more active. Parents started seeing the potential sport had to promote their children's health and self belief.

Organisations like ours - which already notch up millions of visits each year (including, of course, regular ones from some of the country's finest Olympians and Paralympians) - started to look at how we could work harder to include all these groups more effectively, and how we could better reach others by breaking down the barriers between them and their local leisure centre or sports club. Part of the legacy of London 2012 was not only a renewed interest in sport, but also a realisation that too many people are not feeling the benefits.

At the start of this financial year we celebrated 10 years in Herefordshire and at the end of it a first very successful year in Wales where we manage the leisure services across Bridgend County Borough. It is an exciting time for Halo but if we are to be effective in the future we know that we can not rest on the laurels of 2012's success (Halo's or London's), but rather learn the lessons it's taught us about how much more there is to do to get more people, more active, more often.

Of course, against the backdrop of the very best kind of sporting year, the country (and our counties) were faced with the reality of funding cuts to public services, including our own, and the challenge of honouring their commitment to our community while balancing a reduced budget.

At Halo we are pleased and proud to have worked with the Council in Herefordshire and Bridgend County Borough to ensure that we can not only continue to provide an excellent level of service to communities we serve, but that we can build on our success - improve our facilities, deliver more support services, expand our range of sporting choices, reach more people, young and old, with important messages about health, fitness and general wellbeing. These are challenging times, but they are presenting opportunities to collaborate with new partners, to put health and wellbeing higher on the list of priorities in people's lives, at home, in schools and in the workplace.



MISSION

Our continued success and growth would not be possible without the hard work and dedication of everyone at Halo. I am very grateful to each member of staff, as well as members of the Board. We all know that organisations like ours have to keep looking in the mirror to make sure we are as sharp and efficient as we can be, to make sure the decisions we make are the right ones for the community groups we serve, and to ensure that any surplus we make is ploughed back into the work we do. We also have to keep looking outside of the window to make sure our narrative is authentic and engaging and reaches local residents in the most effective way.

In the days ahead, we are dedicated to giving you and your family more opportunities to work out and wind down, to tread mill or tread water, to make friends and get fit, and to promote your good health for the future.

If you haven't felt the benefit of Halo yet, read on and find out how you could. The opportunities are endless, and the difference we can make is ... well simply life changing.

Jon Argent



Chief Executive
Halo Leisure



INVESTOR IN PEOPLE



712,930
18,214
28,598
373,648
767,917
291,688

visits to their gyms or bookings for group exercise classes

rounds of golf on the course at Hereford Leisure Centre

sports games on their outdoor pitches

indoor racket sport matches or bookings for other indoor activities

water based activities

swimming lessons delivered in their pools

Celebrating...

A DECADE OF BETTER HEALTH IN HEREFORDSHIRE AND OUR FIRST YEAR MAKING A DIFFERENCE IN BRIDGEND COUNTY BOROUGH

When Halo Leisure opened its doors in 2002 the country's attitude to health and fitness was very different. Very few people had thought of paying for a bottle of water, thousands lit up cigarettes in pubs and cafes across the region, and no one had ever heard of Zumba or Spinning.

But times change and in Herefordshire Halo has been there every step of the way introducing county folk to a healthier way of living, whatever their age, ability or background. So it was with some pride that we reached 2012 and celebrated the difference this social enterprise had made to the lives, health and happiness of local people.

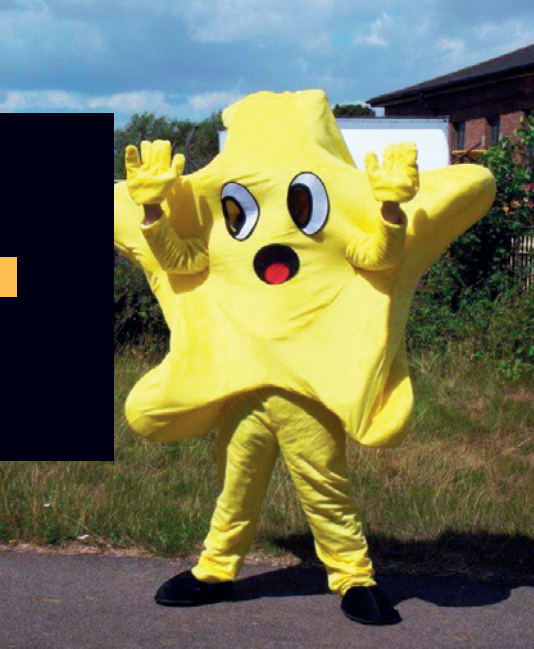
THE NUMBERS SAY IT ALL. ACROSS THE DECADE WE SAW:

- / 15 MILLION visits to our centres
- // 9,500 people sign up to be members
- /// 1.1 MILLION swimming lessons, and so many young people with a life saving skill as a result
- //// 44,000 gym inductions conducted by our experienced team of exercise professionals
- ///// 2.6 MILLION bookings for group exercise classes (and a doubling of the classes on offer)
- ////// More than 110,000 rounds of golf at our course in Hereford
- //////// Some 111,500 games of squash played on our indoor courts.



Meanwhile across the border into Wales, Halo Leisure celebrated its first year in Bridgend County Borough where it had totted up 238,000 gym workouts, 261,000 swims, 18,500 swimming lessons, 74,000 group exercises classes, 14,000 sports hall and racket sport bookings ... and a whole county discovering the joy of exercise and relaxation!





MEET TWINKLE, HALO'S HEALTHY STAR

Our staff - prepared to go that extra mile to spread the 'get moving' message.

OUR STAFF - the secret of our success

We are now an organisation of almost 300 (full time equivalent) posts working in 18 sites, across 2 countries (England and Wales) and 3 counties (Herefordshire, Bridgend and Shropshire). Here at Halo we believe by working as a team and valuing our staff we create the best kind of workplace culture which translates into the best kind of customer service.

Our annual staff survey once again underlined how our employees value the environment where they work. In a survey of Herefordshire staff for this financial year, 94% indicated they enjoyed their job, 91% that they'd recommend Halo as an employer to a friend, and 83% that they were proud to work for the organisation. This year we surveyed Bridgend County employees separately, and given that they had recently gone through a transfer of management from the local council to Halo, we were delighted that 84% indicated they enjoyed their job, and that 63% were proud to work for their new employer.

A DECADE AND STILL DEDICATED

Staff who have been with Halo from day 1 - April 2002



EXCELLENCE IN THE COMMUNITY AWARD

Roger Hayward, Halo's Training Co-Ordinator being awarded the Community Defibrillator Award at the Excellence in the Community Awards – Herefordshire and Worcestershire by Anthony Marsh, CEO West Midlands Ambulance Service. Roger received this accolade for his commitment and dedication to the Automated External Defibrillation (AED) scheme. Roger is responsible for training existing and new Halo staff in safety issues; ensuring all key frontline staff are competent in an emergency situation requiring an AED.



WHAT MAKES halo A SOCIAL ENTERPRISE?

Halo is proud to have Flagship Social Enterprise status and to be in company with the growing number of organisations (from The Big Issue to Divine Chocolate, Greenworks to Jamie Oliver's restaurant chain Fifteen) who use the power of business to bring about change - tackle social problems, improve communities and enhance people's life chances.



INVESTOR IN PEOPLE



Social Enterprises like Halo plough all profits back into the work they do and the facilities they run. As a registered charity and 'not for profit' organisation, with no shareholders, we can keep costs low and offer outstanding value for money. This year we've invested in a range of improvements (including the multi-million pound refurbishment of our centres in Hereford and Bridgend) and a range of services (from free swim assessments for children in a bid to increase the numbers who can swim, to new healthy lifestyle programmes for people referred by their GP).

LONDON

A UNIQUE YEAR FOR BRITISH SPORT,

As the Olympic Torch made its way through Herefordshire, and then a few days later through Bridgend County, people across both counties were on an Olympic and Paralympic high, celebrating one of the most momentous years in British Sport. For Halo, whose facilities are used by many of the country's finest Olympians and Paralympians every week, London 2012 had been a long time coming and we had a whole wealth of ideas to help local people celebrate the occasion, get involved and ensure the legacy of the Games continued:

We hosted community days and local celebrations. For example at the Ogmere Valley Life Centre, which watched the flame pass its gates in May 2012, members and locals celebrated with a menu of fun and games (from tennis to Spinning, a dance display to gymnastics) which were free for everyone in the local community.

We organised free taster days, inspiring others to enjoy sport. Our Try 5 London 2012 programme ran for five weeks over the summer of 2012 and challenged adults and youngsters to try five new Olympic and Paralympic sports: in the pool, field or track, gym, court or pitch.



LONDON 2012 ACTIVITY CHALLENGE

30th July – 2nd September

Locals were told to 'get on your bike' and if they didn't have one, a solution was at hand.

A bike hire facility opened at Hereford Leisure Pool in July. This initiative, run by 'Pedal A Bike Away' is administered by Halo and has been the culmination of discussions that commenced in 2010.



HALO'S BRYAN WHITE CARRIES THE TORCH FOR SPORT

As Chair of Herefordshire Sport and Chair of Halo Board Bryan White was invited to be a torch carrier in recognition of his work developing sporting opportunities across Herefordshire. He's pictured here with the gymnastics club based at Hereford Leisure Centre



2012

A SPECIAL CELEBRATION FOR HALO



Our support for future athletes

In Herefordshire our Halo Elite Scheme, run in partnership with Herefordshire Sport, continued to support some of the county's finest athletes (who compete in sports ranging from triathlon to swimming, sailing to rowing) by offering free access to all Halo facilities, while in Bridgend County we launched The Halo Sports Foundation which offers thousands of pounds worth of funding and free training opportunities to sports people in the area. The first recipients received their grants in March 2013. The Halo Sports Foundation is one of a team of regional partners now working with the GLL Sports Foundation, a national social enterprise supporting athletes in their local community.



This year marked our tenth with Quest, who - as the leisure industry's equivalent of Ofsted - have rated our nine centres in Herefordshire as 'excellent' or 'highly commended'. It also marked our first in Bridgend County, where we now manage eight facilities in partnership with Bridgend County Borough Council.

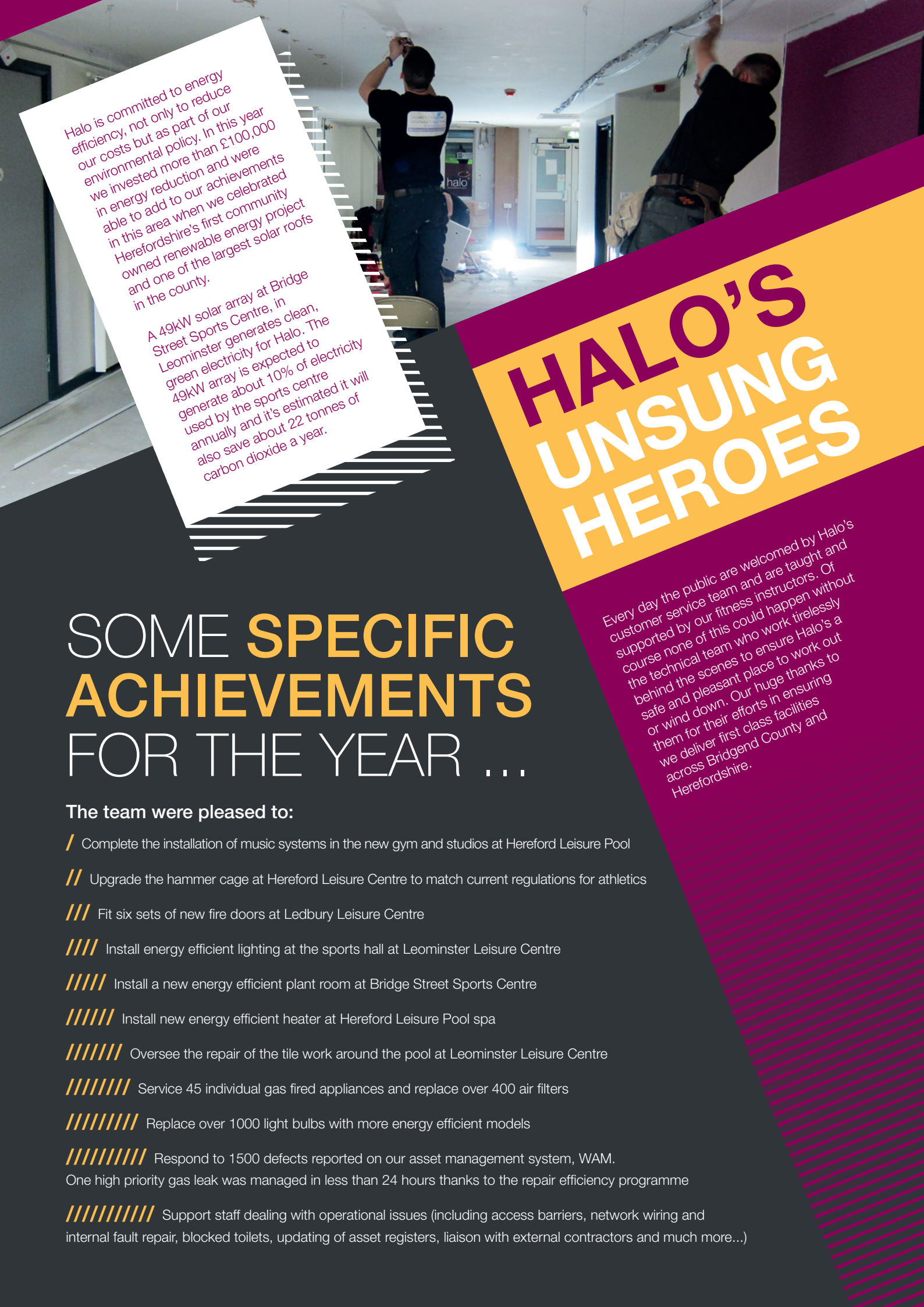


As a Social Enterprise we are able to plough all profits back into the work we do, and it has been a great source of pride to us all to see the refurbishment and expansion of our facilities. They ensure we match our customer service and professional support with the best kind of environment for our customers; that we create a place people want to work out or wind down. Certainly one of Halo's highlights this year was the completion of our refurbishment at Hereford Leisure Pool and the start of the ambitious multi-million pound makeover of Bridgend Recreation Centre.

The Hereford Leisure Pool venue now offers three pools, an 80-exercise-station gym, a health spa, exercise studios, crèche and a newly refurbished café bar. We not only saw participation figures explode in Hereford but across our centres including those at Ross, Ledbury, Bromyard and Leominster. We are looking forward to further investment in our Herefordshire facilities in the coming financial years, with plans to take on a new leisure centre in Kington and plans to refurbish centres in Bromyard, Leominster, Ledbury, Ross and Hereford Leisure Centre.

Meanwhile in Bridgend County we unveiled plans for a major makeover of Bridgend Recreation Centre - now newly named the Bridgend Life Centre. When the work is complete, locals will be able to benefit from new conference and meeting facilities, a new 80-station gym, exercise studios, a new spa, open plan reception, café and library, sports hall, children's soft play area and crèche and an indoor climbing wall, all due for completion in the next financial year. We also started work on enhancing the facilities at Garw Valley Life Centre with a view to relocating the town's library but also upgrading the gym, crèche, reception area and indoor sports facilities.





Halo is committed to energy efficiency, not only to reduce our costs but as part of our environmental policy. In this year we invested more than £100,000 in energy reduction and were able to add to our achievements in this area when we celebrated Herefordshire's first community owned renewable energy project and one of the largest solar roofs in the county.

A 49kW solar array at Bridge Street Sports Centre, in Leominster generates clean, green electricity for Halo. The 49kW array is expected to generate about 10% of electricity used by the sports centre annually and it's estimated it will also save about 22 tonnes of carbon dioxide a year.

HALO'S UNSUNG HEROES

Every day the public are welcomed by Halo's customer service team and are taught and supported by our fitness instructors. Of course none of this could happen without the technical team who work tirelessly behind the scenes to ensure Halo's a safe and pleasant place to work out or wind down. Our huge thanks to them for their efforts in ensuring we deliver first class facilities across Bridgend County and Herefordshire.

SOME SPECIFIC ACHIEVEMENTS FOR THE YEAR ...

The team were pleased to:

- / Complete the installation of music systems in the new gym and studios at Hereford Leisure Pool
- // Upgrade the hammer cage at Hereford Leisure Centre to match current regulations for athletics
- /// Fit six sets of new fire doors at Ledbury Leisure Centre
- //// Install energy efficient lighting at the sports hall at Leominster Leisure Centre
- ///// Install a new energy efficient plant room at Bridge Street Sports Centre
- ////// Install new energy efficient heater at Hereford Leisure Pool spa
- //////// Oversee the repair of the tile work around the pool at Leominster Leisure Centre
- ///////// Service 45 individual gas fired appliances and replace over 400 air filters
- ////////// Replace over 1000 light bulbs with more energy efficient models
- /////////// Respond to 1500 defects reported on our asset management system, WAM.
One high priority gas leak was managed in less than 24 hours thanks to the repair efficiency programme
- /////////// Support staff dealing with operational issues (including access barriers, network wiring and internal fault repair, blocked toilets, updating of asset registers, liaison with external contractors and much more...)

halo® OUTREACH:

BREAKING DOWN BARRIERS, IMPROVING PARTICIPATION

It is the people who live in the counties where we work who shaped what we did during the year. Each and every programme, partnership and promotion was about encouraging participation and improving the community's health and wellbeing. As well as welcoming millions of visits this year from people who want to work out, play sport and relax in our accessible, affordable family-friendly venues; we have continued to reach out to those who find accessing sport and leisure more difficult, be it because of their age, health, disability or more practical barriers like transport, cost or access to childcare.



Supporting people with disabilities

We were delighted to work with Hereford Carers this year and to host the second summer of events specially designed for children living with disabilities. They added to the list of charities we support and work with throughout the year including Comic Relief, Meningitis Trust, Parkinson's UK and MIND. At Hereford Leisure Pool we offered supported physical activities for people with mental health issues. We were also thrilled to be successful in our bid to Comic Relief funding to buy foam steps for trampolining sessions for people with disabilities.

In Leominster we are working with MENCAP to provide work placements for adults with learning disabilities and are also providing the coach for the weekly sports sessions at the Centre run by ECHO, a Leominster-based charity supporting adults with learning difficulties.

Meanwhile 38 of our frontline staff received adult safeguarding training as part of the Safe Places programme initiated by the Valuing People Partnership Board and Herefordshire Public Services Equality team. Halo facilities became a refuge and support point for people with learning disabilities who are experiencing harassment or bullying. Halo frontline staff will not only offer support on site, but make contact and liaise with parents or carers on behalf of the victim.

Fundraising

We are always delighted to be involved in various fundraising initiatives and one that stood out during this year was when our Centre in Ogmore Valley in Bridgend County raised money for the Welsh Air Ambulance Service and won a trophy for the children who took part. Halo and some of the children who'd been involved with the fundraising were invited to Swansea airport to see how the service worked and to climb aboard the helicopter to meet the pilots and paramedics.



Supporting local children and young people

Parents and carers across both counties were able to benefit from our programme of school holiday activities and our professionally-led crèche facilities. We continued to develop activities for children and young people who demonstrate more than any other group the power of fitness to transform lives. Swimming and coaching sessions, youth gyms and exercise classes and school holiday activities bring together young people and promote confidence, self esteem, a healthier lifestyle and help tackle social isolation and anxieties.

In this financial year we renewed our partnership with Herefordshire Council offering discounted leisure passes for children in foster care.

As well as working at the Centres, Halo staff work at three Children's Centres in Herefordshire delivering Wiggles and Giggles Sessions which have been aligned to the Early Years Foundation Stage outcomes - a programme that continued after a successful initial 12 week pilot. We also saw a Halo team working in partnership with Marches Housing to deliver sports activities during the October half term to children within the Barons Cross area of Leominster, a recognised area of deprivation.

We were also thrilled to be part of the annual School Games and saw activities taking place at our two Centres in Hereford.

This year we've continued to offer membership designed for under 17s and seen many more youngsters take that up so they can enjoy unlimited activities across the range. We've extended our range of activities - from gymnastics to trampolining, junior golf to swimming and have group exercise classes specially designed for 8 - 16 year-olds. We also deliver baby and toddler gym sessions, which as well as offering parents super sessions for their little ones, introduces the role of movement (via dance and baby gym) at the earliest ages and helps us start a dialogue with these families that continues in the future.

West Park School, take 'Best School' award at the Inter Schools Swimming Gala, Ynysawdre Pool



Supporting other Enterprises

We do, of course, continue to support the Severn Centre in their management of the dynamic multi-agency partnership and leisure centre which supports people across Highley and surrounding areas in Shropshire. We have seen the team there continue to reach more people, young and old, with important messages about health, fitness and general wellbeing. They work with the police, Sure Start Children's Centre, Highley Minors Child Care group, activity leaders, sports clubs, friends, users and volunteers to provide a much needed community hub.

A copy of the annual report for this venue is available on request at www.severncentre.co.uk



Halo continued to support Leominster Area Regeneration Company (LARC) and are developing a time bank pilot project. A similar initiative is taking place in Bridgend County.

Developing new skills

We are always looking for opportunities to reach new people with new sporting ideas so were pleased to host a Racketball Activator course at Hereford Leisure Centre in partnership with England Squash and Racketball.



The course was funded by the County Sports Partnership and six Halo staff attended and two teachers from local schools. An action plan is being developed for each of the sites with courts (including a special Open Day) with a view to increasing participation in target groups, including older people and women and girls (aged 14-25).

Volunteers - many inspired by the Games Makers of 2012, or driven by a passion for sport or a desire to get experience for a future career - continue to come to Halo seeking out opportunities. This financial year we were able to support as many as 20 and we have created a new Volunteer programme for 2013-14 as a result of demand for these new experiences.

We have also been working with Parc Prison in Bridgend to link prisoners to Community Services. An initial pilot has been agreed that will offer work placements to prisoners who have obtained fitness qualifications and wish to pursue a fitness career upon release.

Responding to a national need

We were proud to end this financial year with a special initiative to promote swimming lessons in response to the national news that one in three children leave primary school not being able to swim, and that drowning is the second most common cause of death in children. Our free one-to-one swimming skills assessment for all children helped boost swimming lesson numbers. We also offered free swimming lesson crash courses during half terms to children not currently on a learn to swim programme. This was a huge success and resulted in more children across both counties taking a first step towards water safety and competence. We delivered over 1500 swimming lessons for adults and children each week.

In Wales an aquatic plan was developed with Bridgend County Borough Council, Sport Wales and Swim Wales. The plan will link to the Local Authority Partnership Agreement with the aim of drawing down additional funding to allow us to strengthen our already impressive programme of swimming activities.

**Swimming
is a life
skill that
every child
should have**

Book a **FREE** swimming skills assessment for your child today, and discover the lessons they need to keep them safe.



Committed to a county in better health

In this financial year we launched and delivered an outreach Community Weight Management programme at Moor Farm, Hereford. The 12-week programme was funded by the Bulmer Foundation and aimed to reach women who are not involved (or very rarely) with any physical activity.



BULMER FOUNDATION
Planning for tomorrow, acting today

We also welcomed literally hundreds of people referred by their GP while they are tackling health issues, or because their health checks flagged up a need for preventative steps.

Our LIFT (Lifestyle Improvement for Today) Exercise Referral Scheme in Herefordshire and the National Exercise Referral Scheme (NERS) in Bridgend County ensures people tackling health issues (from blood pressure to heart health) can benefit from one-to-one support at Halo as they increase activity or manage their weight as part of their health management or recovery programme. The programme in Herefordshire - run in partnership with Herefordshire Council and involving the NHS Primary Care Trust and Cardiac Rehabilitation Unit - is one of the longest running in the UK, and to celebrate our first year in Bridgend County we extended the NERS scheme to include discounted membership to those attending, and a special Buddy discount to their friend or carer if they didn't want to come alone.

In Herefordshire, alongside LIFT, the first year of our Healthy Lifestyle Programme (a preventative health programme supporting patients who are aged 40 - 74 and who have been referred after an NHS Health Check) recorded real success and we are now working with Public Health to try to increase referral numbers so we can roll out more health intervention and support programmes. At the moment we offer group and one-to-one physical activity sessions and we've seen 99% of clients fully or partially achieve their goals.

In Herefordshire for those who want to quit smoking we continued our QUIT and GET FIT programme which targets smokers who are working to kick the habit to improve their health. The 12-week programme combines weekly drop in sessions with nicotine replacement therapy and Carbon Monoxide level testing so clients can chart their progress. Participants who stick with the programme are rewarded with free and discounted membership of Halo.

Healthy workforce = healthy businesses

Last year over 120 million days were lost to sickness, and the impact of that - especially in the current economic environment - can be huge. While the number of days lost is decreasing (it was 178 million days ten years ago), it is feared that the reason for some of this decline is unproductive, poorly staff - concerned for their job - dragging themselves into work (presenteeism).

We currently work with 125 organisations of all sizes and sectors, offering employers a no-cost-to-company package which entitles their staff to generous discounts on membership and unlimited pre-bookable access to Halo gyms, pools, sports facilities, exercise classes and health suites. This number is growing every day as an increasing number of employers look at ways to intervene to prevent ill health, reduce workplace stress, and promote staff wellbeing at work. Evidence also shows taking time out to exercise and enjoy sport with colleagues can promote team spirit and reduce stress.

“ We didn't hesitate in signing our company up as a corporate member of Halo. It doesn't cost us anything to do this and we have added the discounted membership as an extra staff benefit. Win-win all round, we are supporting our staff to lead healthier and more active lifestyles and they benefit from everything Halo has to offer but for a fraction of the cost. ”

Sequani Ltd, Ledbury

“ We received a really good response to the Halo membership offer and our employees are enjoying the benefits of getting fitter and healthier. ” **Wye Valley Brewery**



Making its mark

Halo Business Enterprises was delighted to launch an enhancement to the already popular WAM programme. We developed this asset management programme for our own leisure centres and it was so successful we decided to launch it onto the UK market eight years ago to create an additional income stream for the work we do. It's now promoted as one of the easiest and most efficient asset management systems, offering the best value for money on the market and is being used over 200 leisure facilities around the UK.

Visit www.maxyourassets.com



THE NAME OF THE GAME...

Our Partnership Manager and Healthy Living Co-ordinator are also working and/or liaising with:

- I People's Services Provider Forum
- II Third Sector Interim Board
- III MATAC - Multi Agency Task and Action Committee
- IIII Volunteer Development group
- IIIII Learning Disability Partnership Board
- IIIIII Community Development Workers Forum
- IIIIIII Volunteers Forum
- IIIIIIII HAN (Herefordshire Activity Network)
- IIIIIIIIII Midwifery Team

COLLABORATION

AN EYE TO THE FUTURE

While Halo teams delivered the very best service for customers in 2012-2013, we were also looking at how best we could meet future needs across both counties in the future.

In Halo Bridgend County, two projects in particular are being developed in response to the growing concern across the UK about weight, an issue that is competing with smoking in the health risk stakes. Research shows us that the number of people who are significantly overweight in the UK has more than trebled in the last 25 years and a Government report recently claimed that obesity will cost the NHS £6.4bn per year by 2015. It's an issue linked with health problems like diabetes, heart disease, high blood pressure, arthritis, indigestion, gallstones and some cancers. Especially worrying are reports about the number of children this affected. Statistics suggest that three out of ten children are overweight in the UK, and that it not only threatens their health, but their learning, friendships and self esteem.

Halo, of course, already have a successful range of Healthy Lifestyle Programmes, but in the coming financial year we will explore a range of new initiatives to support people who want help losing excess weight or maintaining a healthy weight.

For the year 2013-2014 we have committed to two of them. First we'll be teaming up with the international organisation MEND and offering parents in Bridgend County whose children (aged 5 - 14) are of an unhealthy weight, the chance to access a free ten week programme that is designed to empower them to make the changes they need. Then, early next year, we'll be introducing a unique new type of Weight Management programme to help the thousands of adults who recognise that their weight is negatively impacting on their health. It will provide a meeting place for people to learn about their patterns of eating behaviour, to help create lasting change, and combine weight management plans with a programme of exercise.



Mend
Mind
Exercise
Nutrition
DO IT!

FINANCIAL FOCUS

Halo Leisure Services Limited Statement of Financial Activities for the year ended 31 March 2013, before FRS 17 adjustments relating to the charity's defined benefit pension scheme.

Summarised Income & Expenditure Account for the year ended 31 March 2013

	2012/13		2011/12	
	£'000	£'000	£'000	£'000
INCOMING RESOURCES				
Management fee from Herefordshire Council	881		979	
Repairs and maintenance grant from Herefordshire Council	88		86	
Incoming resources from charitable activities	11,456		5,739	
Investment income	-		-	
Commercial trading operations	93		88	
Other income	-		-	
		12,518		6,892
RESOURCES EXPENDED				
Direct costs	666		433	
Staff costs	7,878		4,358	
Premises costs	2,308		1,028	
Advertising and promotions	179		62	
Office administration	564		221	
Finance and compliance	282		59	
Irrecoverable VAT	357		145	
Equipment - hire, repairs and maintenance	95		191	
Depreciation	135		327	
Other costs	210		45	
Governance costs	15		12	
		12,689		6,881
NET INCOME/(EXPENDITURE)		17		11

Summarised Balance Sheet at 31 March 2013

	2013		2012	
	£'000	£'000	£'000	£'000
Fixed Assets		1,139		932
Current Assets	2,233		1,081	
Creditors falling due within one year	(2,642)		(1,275)	
Net Current Liabilities		(409)		(194)
Creditors falling due after more than one year		(45)		(33)
Accruals and deferred income		(304)		(341)
Net Assets		381		364
Funds Brought Forward		364		353
Net Income / (Expenditure)		17		11
Funds Carried Forward		381		364

The above is a summary of trading results prior to FRS17 adjustments relating to the charity's defined benefit pension scheme. An audited statement of financial activities is available upon request.

'tell!' Us Everything

We take your comments seriously. Please use one of the following methods to 'tell!' us exactly what you think of your experiences of Halo:



'tell!' us

Complete a 'tell!' card, which you'll find in your local Halo centre.



Text us

Text 'Halo tell' followed by your comment to 60300. Don't forget to tell us your name and which Halo Centre your comment relates to. Charged at your usual text rate.



Phone us

Use 'tell!' on the phone on 0845 1300 832. Calls are charged at Lo-Call rate.



Visit us

www.haloleisure.org.uk



Email us

tell@haloleisure.org.uk



Write to us

You'll find our addresses on our website www.haloleisure.org.uk

WANT TO CONTACT US?

Call **0300 012 1222** for Halo Herefordshire and **0300 012 1223** for Halo Bridgend County Borough

www.haloleisure.org.uk | info@haloleisure.org.uk

REGISTERED OFFICE: HALO SUPPORT CENTRE

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Leominster HR6 8BT
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Registered Company number 4335715. England & Wales
Registered Charity Number: 1091543



Please scan this code on your
Smartphone and visit our website

