

# Ross Swimming Pool

# General Admissions Policy

**Please respect us, our property and our buildings as well as our other customers and their property.**

**Our staff have the right to work in a safe and friendly environment. Halo will not tolerate violent, aggressive, abusive or threatening behaviour towards staff or behaviour which is offensive to other customers.**

**Health and Safety is paramount. Please follow the rules and regulations, which are designed to keep us all safe.**

## Children

Children under the age of eight years will only be admitted to this centre if:

- They are accompanied by a responsible person aged at least sixteen, or
- They are participating in an instructor-led activity.

Customers under the age of sixteen attending any instructor-led or supervised activity must provide a completed 'Parental Consent' form, which should be signed and submitted at the time of booking.

Please also see the separate Swimming Pool Child Admissions Policy poster.

## Changing Rooms

Children aged under eight may enter the 'opposite sex' changing rooms provided they are accompanied by a responsible person aged at least sixteen.

## Carers

A carer is someone who assists another who is less able, paid or unpaid. A parent is not usually a carer.

Carers that participate in an activity alongside their Service User(s) are charged the Concession price for the activity. If the user is a Gym Card Holder the Carer is required to complete a Kickstart Gym Induction.

Carers who are required to physically help and support their Service User(s) are not charged any admission fee but are required to sign-in.

Carers who observe or escort their Service User(s) but do not participate or support them are not charged but are required to sign in.

## Halo Gym

In order to use Halo Gym, all customers must complete the Kickstart Programme or the LIFT Programme.

Customers aged under sixteen years must submit a 'Parental Consent Form' before they are admitted into the Halo Gym.

No one aged under twelve may use Halo Gym. Under sixteens may use Halo Gym in the following circumstances:

Description	Minimum Age
During advertised 'Youth Gym' sessions	12
With a School Booking	12
On their own, provided there is an instructor present	14

**The Management may refuse admission to any person or group.**